



Certificate IV in Community Services Work (CHC40708)

Advance your community services knowledge and career

Use your passion for helping others and become a Community Services Worker. This qualification will see you graduate with the skills to provide a range of services and interventions to clients, or as someone who can implement community education and interventions. Your work may take place in a range of contexts such as community-based organisations, residential services and outreach services.

Job prospects

- Case Worker
- Family Support Worker
- Support Worker
- Community Care Worker
- Welfare Support Workers
- Community Services Worker

Your trainer

David Bradford is a former QUT Lecturer, Director of Training and Specialist Support Branch of Child Safety, Director of Operational Training in the Department of Communities and Training and Director for Queensland Health.

David will be responsible for scheduling and negotiating training dates and delivery suitable to your workplace and/or personal situation.

CRICOS 02011 C RTO 0526

1300 914 754 | tafesouthwest.edu.au | southwest@tafe.qld.edu.au

Delivery

TAFE Queensland South West (RTO 0526) through delivery and assessment by The DaV'ange Group Pty Ltd (ABN 45 162 289 143) offers Recognition of Prior Learning (RPL), multi-modal training and face-to-face workshops in workplaces, as well as self-directed gap training. For experienced workers and volunteers, Recognition of Prior Learning may contribute to a large component of your qualification. Evidence of your skills and knowledge will be assessed by a qualified assessor.

Detailed training and assessment information will be provided to you by The DaV'ange Group during induction and workshop sessions. Any delivery, assessment or program enquiries should be directed to The DaV'ange Group.

Duration

The duration of this qualification will depend on mode of study. Please contact the DaV'ange Group Pty Ltd with enquiries.

Issuing of qualification

On successful completion of all units within this qualification, TAFE Queensland South West will issue the award. A Statement of Attainment for units completed can also be made available upon request.

Units

The successful achievement of this qualification requires you to complete 14 in total, including 9 core units and 5 electives.

Relevant units of competency from previous formal training may be used as credit towards this qualification. Please discuss this with your trainer.

Unit code	Unit name
CHCAD401D	Advocate for clients - Core
CHCCD401E	Support community participation - Core
CHCCD412B	Work within a community development framework - Core
CHCCHILD401B	Identify and respond to children and young people at risk - Core
CHCCHILD404B	Support the rights and safety of children and young people - Core
CHCCOM403A	Use targeted communication skills to build relationships - Core
CHCCS400C	Work within a relevant legal and ethical framework - Core
CHCCS411C	Work effectively in the community sector - Core

Units continued over the page...

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Unit code	Unit name
CHCCS412E	Deliver and develop client services - Core
CHCCS422B	Respond holistically to client issues and refer appropriately - Elective
CHCGROUP403D	Plan and conduct group activities - Elective
CHCORG405E	Maintain an effective work environment - Elective
HLTHIR403C	Work effectively with culturally diverse clients and co-workers - Elective
HLTWHS300A	Contribute to WHS processes - Elective

Enrolment information

Enrolment documentation will be provided to students by The DaV'ange Group at the commencement of training. This can be returned to The DaV'ange Group representatives who will provide to TAFE Queensland South West for enrolment processing.

Cost

TAFE Queensland South West has a range of payment options to help you make great happen. To be eligible to access the subsidised or concession fee for this qualification, you must be an existing worker in the community services industry.



Subsidised Higher Level
Skills
\$413.00



Concession subsidised Higher
Level Skills
\$83.00

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Subsidies and payment options explained

Higher Level Skills Subsidy

The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

You're eligible for the Higher Level Skills Subsidy if you:

- are 15 years or older and no longer in school,
- live in Queensland full-time,
- must be in paid employment in industry, and
- are an Australian or New Zealand citizen, permanent resident, or temporary resident with the necessary visa or work permits who don't currently have (or are enrolled in) a certificate IV or higher level qualification.

Other restrictions or eligibility criteria may apply.

Payment plans

If you have difficulty paying the full amount of a course upfront, you may be eligible for a payment plan.

Once you have a deposit of 20% of your course fees or \$75 (whichever is greater), you can apply for your interest free student payment plan through the TAFE Queensland South West Customer Service Centre. You will need to complete a Payment Plan Application Form and provide the required documentation (including identification and pay advice/income statements). Cancellation of enrolment does not necessarily cancel the obligation to make all payments under the payment plan. Payment plans are not automatically granted and conditions apply.

For more information about subsidies and payment options visit www.tafesouthwest.edu.au

Learner rights and responsibilities

As a student enrolled with TAFE Queensland South West you have student rights and responsibilities and we encourage you to review these at www.tafesouthwest.edu.au.

How to enrol

To enrol or to find out more about this qualification contact:

David

M: 0414 392 568
E: david@davange.com.au
W: www.davange.com.au

Ange

M: 0404 859 006
E: ange@davange.com.au
W: www.davange.com.au

Course enrolment and funding is subject to eligibility. Information correct as of 1/10/15.

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